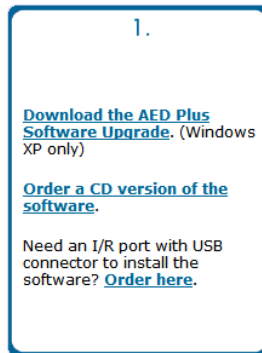


Instructions for Downloading and Installing ZOLL Administrative Software (ZAS) for the AED Plus on your Computer

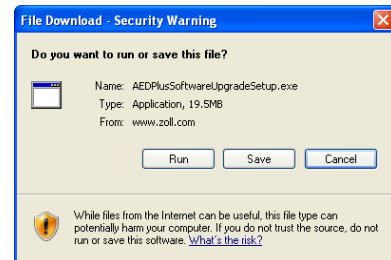
1. The latest ZOLL Administration Software (ZAS) is found on the website:
www.zollaedplusbatteryhelp.com

2. Select “Download the AED Plus Software Upgrade”

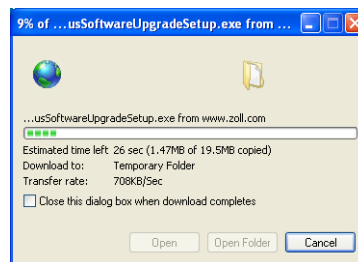


3. You have two options, select “Run”

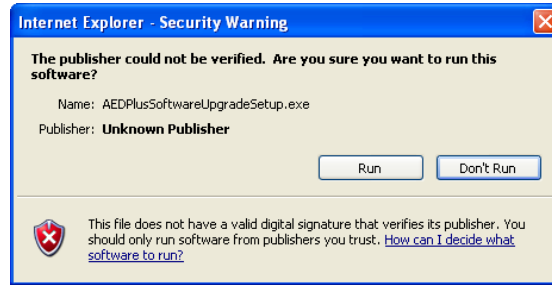
- Run: Allows you to run the Installation Program from the Web
- Save: Allows you to save the file to your desktop and execute it from there



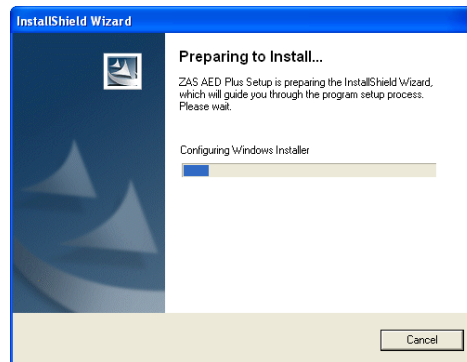
4. The ZAS Software download screen will now appear.



5. Select “Run” a second time



6. Follow the Installer prompts.

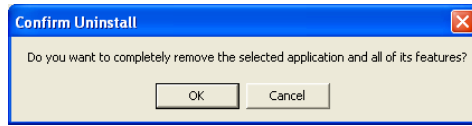


7. If the InstallShield Wizard detects a previous version of ZAS for the AED Plus already installed on your computer it will prompt you to first remove the old version. Select “Next” to start this process.

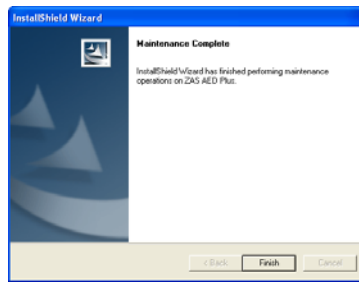
Note: If you do not have ZAS currently installed on your computer, the InstallShield Wizard will automatically load the program on you computer (Steps 12-16).



After you select next you will need to confirm the removal, do so by selecting “OK”. The program will delete your older version of ZAS, preserving all saved configuration files.



8. When the installer is finished removing the previous version of ZAS, select “Finish”.

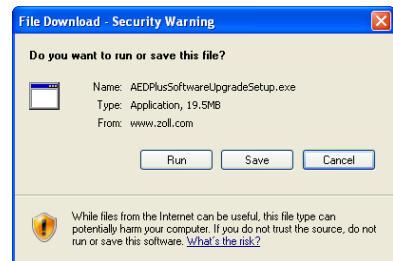


9. Once the previous version of ZAS is completely removed, the install program will close. Select the “Download the AED Plus Software Upgrade”

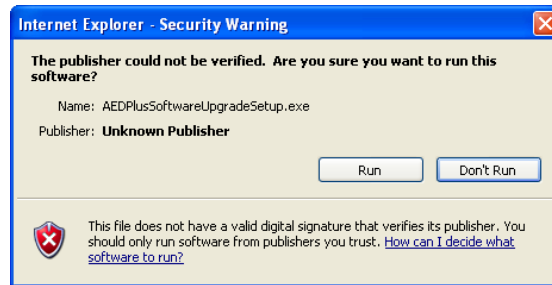


10. You have two options, select “Run”

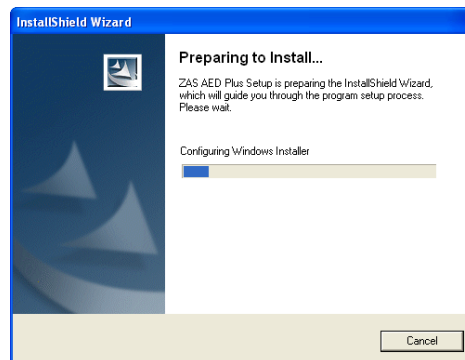
- Run: Allows you the run the Installation Program from the Web
- Save: Allows you to save the file to your desktop and execute it from there



11. Select “Run” a second time



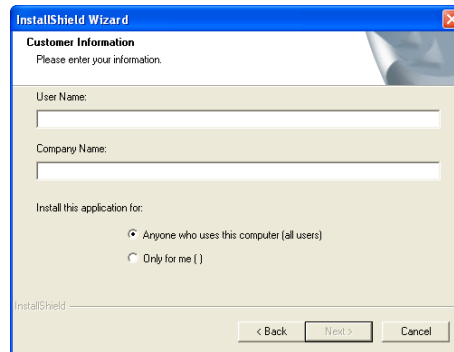
12. Follow the Installer prompts.



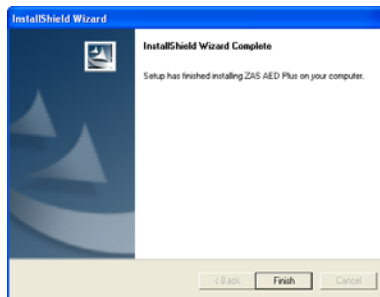
13. Please read and accept the License Agreement by selecting “Yes.”



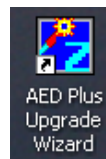
14. Complete the form by filling in your user name and company name. Once complete select “Next.”



15. When the installation process is complete, select “Finish”.



16. The InstallWizard will load the latest version of ZAS and the AED Plus Upgrade Wizard onto your computer. When the installation process is complete the program will close and a new shortcut will appear on your desktop “AED Plus Upgrade Wizard”. This program allows you to properly upgrade the internal software on your ZOLL AED Plus.



17. When you are ready to start upgrading the software on your existing AED Plus unit(s) open the icon. Refer to the “AED Plus Software Upgrade Instructions.”